

Flower & Ornament Policy

We are committed to providing and maintaining a safe environment for everyone and understands the importance of floral and ornamental tributes. This Policy enables us to maintain the cemetery and crematorium grounds to a high standard, ensuring family and friends can visit the cemetery and reflect in an environment that is aesthetically pleasing and safe. At all times we will undertake our work with respect and will maintain our promise of a well maintained and safe Memorial Park.

- When placing your tributes, please ensure that they do not encroach upon neighbouring memorials or graves.
- It is inappropriate to take someone else's ornament or floral tribute. Due to weather conditions, flowers and ornaments may move from their original location.
- Floral tributes may only be placed within approved vases (max 2 per site) that are provided by the memorial park or, where appropriate within the vases built into traditional monumental work. No other tributes are permitted throughout the Park.
- Picking of flowers and plants from the cemetery and crematorium grounds is prohibited.
- To enhance the beauty of the Park, we reserve the right to remove and dispose of any unapproved items at our discretion and without notice. This includes fresh and artificial flowers that become unsightly, unauthorised plants and shrubs that have been planted, statues, permanent wreaths, toys, flags or anything that we consider detracts from the beauty of the Park or is a safety hazard or is in conflict with these rules.
- Items removed by the memorial park will be held for 21 days and may be retrieved during this time. We request your co-operation to not place these removed items or any other unapproved item on a grave or memorial site. Items not collected before this period will be disposed by the memorial park. Please contact Customer Care for collection information.
- Candles are only permitted if fully contained within an approved and fit for purpose candilli box. We reserve the right to extinguish any flame deemed unsafe.
- Placing or erecting items and/or planting shrubs, plants or trees within the cemetery or crematorium grounds requires a permit or written permission from Management. All unapproved plantings or unsafe items will be removed without notice.
- The temporary placement of a burial marker; i.e. cross, fences (not exceeding 150mm in height) and candilli's before erecting a monument is permitted for a strictly 12-month period. Pebbles/stones are not permitted. The temporary cross, borders and candilli's may be removed by the memorial park without notice if it is deemed that the structure is unsafe or when there is a burial next to the temporary structure.
- NSW Work, Health and Safety Law requires everyone using these grounds to take reasonable care of themselves, to not adversely affect the health and safety of others and to comply with reasonable Park instructions.

Your cooperation in adhering to this policy helps prevent disappointment caused by the removal and disposal of non-compliant items by the memorial park. In the interest of maintaining the high standards of tranquillity, peace and beauty that we strive for, this policy may be subject to change from time to time. If you're uncertain about your tribute's compliance, contact our Customer Support Team at **Eastern Suburbs Memorial Park** on **02 9661 5655** or **info.esmp@mmplm.com.au**, or **Woronora Memorial Park** on **02 9545 4677** or **info.wmp@mmplm.com.au**.

