

3 September 2024

Harmonisation of Stonemason Permit Fees – Effective 1 December 2024

Dear Stonemasons,

As part of Metropolitan Memorial Parks' (MMP) ongoing commitment to improving our services and ensuring consistency across all our sites, we have undertaken a thorough review of our permit fees for stonemason services.

Background and Changes

Historically, the three former cemetery operators – Northern, Southern, and Rookwood – developed their pricing structures independently, leading to significant variations in permit fees for the same or similar services across different sites. With the amalgamation of these operators under MMP on 1 July 2023, we have been working to harmonise our policies and processes to create a consistent and transparent experience for all our stonemasons, many of who work across multiple MMP sites, and for our customers.

This year's pricing review provided us with the opportunity to introduce a single, standardised pricing structure for all stonemason services across MMP. We have simplified the fee structure by reducing the number of permit work type categories and eliminating anomalies, ensuring that similar types of work are priced uniformly and that the fees reflect the actual amount of processing involved.

New Fee Structure

Taking into account the average current fees and applying a Consumer Price Index (CPI) increase, we have established a single fee schedule that will be effective across all MMP sites starting from 1 December 2024. The overall

change in the average fee for the main work type categories is approximately 3.5%, in line with the ABS CPI for the 12 months ending June 2024.

At a site level, this will mean an increase in some fees and a decrease in others. We believe this move towards standardised permit fees will provide consistency, transparency, and fairness for both the stonemasons and the families you serve.

Implementation Timeline

We understand that many monumental quotes provided to families are valid for an extended period. To accommodate this, we are providing a three-month notice period before the new fees come into effect. This allows you to honour any existing quotes under the current pricing structure.

Next Steps

The new price list will take effect on 1 December 2024, please <u>click here</u> to download and view the updated prices. We encourage you to review and integrate the new fees into your operations.

For more information on the changes, please <u>click here</u> to download our list of Frequently Asked Questions.



Should you have any questions or require further clarification, please do not hesitate to reach out to our Permits team or contact me. We value the partnership we share with you and appreciate your cooperation as we implement these changes to better serve our community.

Thank you for your ongoing support and collaboration.

Warm regards,

David Ham

Executive Director Built Environment

Metropolitan Memorial Parks







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